# Annual Report

## **Standing Strong**













#### **Our Mission**

Clearinghouse CDFI provides economic opportunities and improves the quality of life for lower-income individuals and communities through innovative and affordable financing that is unavailable in the conventional market.

At Clearinghouse CDFI, we believe in people. We are bound by the core value that individuals in low-income, distressed communities deserve access to affordable capital. The resulting economic opportunity provides both a greater quality of life and hope for future generations.

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## **MESSAGE FROM:**

### **Douglas J. Bystry** President / CEO

It is hard to imagine a more difficult and challenging year than 2020. The worldwide pandemic changed the business and economic climate for everyone. Clearinghouse CDFI was not spared the impact of this crisis. It is often said that **"greatness is measured by how one responds to adversity"**. I am extremely proud of our team's 2020 response – continuing our mission of providing impactful loans, as well as finishing the year with sustained asset size growth while maintaining profitability.

Managing our CDFI during this historic pandemic was a central focus for our management team in 2020. Approximately 35% of our borrowers were directly and immediately impacted by the economic shut down. All these borrowers were given a three-month payment deferral allowing them time to navigate their own survival. This action resulted in a significant reduction of income and recognition of a large, but appropriate, reserve against our income statement. The first quarter finished with unprecedented losses, and problems for which we did not have any answers.

Instead of giving up or retreating, we rolled up our sleeves, and got to work. First, we committed \$10 million for emergency loans to nonprofit organizations facing extreme hardships. This initiative resulted in Clearinghouse CDFI making our first emergency loan to the **Aquarium of the Bay** in San Francisco. Thousands of aquatic animals needing food and care were in jeopardy because of a stop in the nonprofit's revenue. Our emergency loan, completed in just three weeks, saved the animals and the nonprofit organization by providing them precious time to re-organize.

Next, we moved swiftly to obtain approval to offer **Payroll Protection Program** (PPP) loans to help those small businesses most in need of immediate assistance. This was not an easy process given regulations that initially precluded us from participating. With much tenacity we were approved and gained access to the "Fed PPP window" thorough a correspondent relationship with Wells Fargo Bank. Our dedicated staff shifted from their existing responsibilities to begin the arduous task of processing hundreds of applications from small businesses needing assistance. Many on our team worked around the clock to assist those facing economic hardship.

Our first round PPP effort assisted 245 small businesses for a total of \$7.49 million funded. Our involvement in the second round of PPP in 2021 was equally impressive. To date we have funded a total of 460 PPP loans in both rounds for \$21.24 million. We were particularly helpful to very small businesses that did not have a strong existing banking relationship. Our average loan size to date for both PPP rounds was \$46,173 while the national average was \$93,791. Minority- or women-owned businesses accounted for 63% of our total PPP originations.

In spite of the economic environment in 2020, we also funded 39 projects for a total of \$93.6 million in new core loans. Our ability to continue our core business was central toward forging our continued growth and impact in low- and moderate-income communities in 2020.



Another highlight in 2020 was our award of \$65 million in New Markets Tax Credits (NMTC). In another heroic staff effort, we were able to deploy a total of \$52.25 million in Federal NMTCs and \$2.94 million in Nevada State tax credits prior to year-end. Two of these projects, totaling \$30.25 million were for Native American sponsored projects or benefiting Indian Country.

Lastly, I'm proud to announce our newest initiative, **FVLCRUM Fund**. This unique, private equity fund is dedicated to reducing the minority wealth gap in this country. FVLCRUM is the only fund endorsed by the United States Minority Wealth Commission. Each equity investment will assist minority business owners as well as benefit low– and moderate-income populations through a Community Benefits Agreement. Ten percent of the fund will be set aside for direct loans to small and family-owned minority businesses.

The culmination of our hard work in 2020 resulted in another strong year for Clearinghouse CDFI. Our total asset size grew to slightly over \$600 million, a 10.6% increase over the prior year. Additionally, we attained our 21<sup>st</sup> consecutive year of profitability with a total pre-tax profit of \$6.9 million, and a net income of \$5.1 million. We are most proud of all these accomplishments and our successful response to this adversity. We are excited about several new endeavors, including our recapitalization effort, continued asset growth, minority wealth creation, and addressing unmet credit needs for low-income communities and populations.

As we continue navigating COVID-19 and economic challenges going forward in 2021, I am encouraged and optimistic. Because of your strong support and assistance, Clearinghouse CDFI is still **standing strong**.





**Douglas J. Bystry** President / CEO



## Aquarium of the Bay

San Francisco, California

#### **\$1 MILLION COVID-19 EMERGENCY LOAN \$5.5 MILLION REFINANCE**

Clearinghouse CDFI Loans Preserve Aquarium Operations and Help Safeguard Over 24,000 Marine Animals

San Francisco's Aquarium of the Bay is a public aquarium located on Pier 39 in the historic Fisherman's Wharf District. It houses over 24,000 marine animals and focuses on education, global ocean conservation, and inspiring climate resilience. A Smithsonian Affiliate, the Aquarium has hosted millions of visitors for over 20 years.

The Aquarium first approached Clearinghouse CDFI in March 2020 after closing its doors due to COVID-19. In a record two weeks, Clearinghouse CDFI was able to approve, process, and underwrite \$1 million in emergency financing to help the Aquarium meet its working capital needs.

As the pandemic continued, and public venues were forced to remain closed, CCDFI was able to assist Aquarium of the Bay again with over \$5 million in additional financing. CCDFI's second loan allowed the Aquarium to pay off existing debt and continue funding daily operations, including payroll, supplies, and animal care.





24,000 marine animals saved FUNDS

daily operations: animal care, payroll, and needed supplies.

"23 weeks of shelter-in-place has been devastating for our nonprofit aquarium. Despite choked revenue streams, we still have to care for 24,000 live animals and operate shifts to maintain life support systems and allied protocols. Clearinghouse CDFI has been extraordinary. Their teamwork, commitment, and compassion for our mission has been heartwarming."

- George Jacob, President & CEO, Bay Ecotarium (Aquarium of the Bay)

## Inspired Healthcare Capital

Prineville, Bend, Madras, & Lincoln City - Oregon Enumclaw, Olympia, Port Angeles, & Battle Ground - Washington

#### \$18.58 MILLION IN LOANS

Clearinghouse CDFI Loans Expand Assisted Living & Memory Care Services for Seniors in Rural Oregon and Washington

Inspired Healthcare Capital (IHC) is a real estate investment fund dedicated to addressing the growing need for quality senior housing and healthcare. IHC works with experienced providers to develop senior housing and healthcare facilities offering independent and assisted living, memory care, and skilled nursing services for residents.

Clearinghouse CDFI provided \$18.58 million in loans for IHC to acquire and rehabilitate eight senior assisted living facilities in Washington and Oregon.

Spread evenly across the two states, each long-term care facility serves a separate rural community where access to care is severely limited. The Oregon facilities provide an additional 85 memory care beds for seniors and the Washington sites will add an additional 106. Together, the eight new facilities will create 93 full-time jobs and 35 part-time jobs.

"At the beginning of 2020, we were looking forward to a stellar year with 8 new properties financed by IHC and Clearinghouse CDFI. It has been a struggle since the pandemic hit, but we remained COVID free until August. There is light in the future. Seven of our new buildings will soon add memory care and remarkably, some properties actually improved occupancy during this difficult period. We are looking forward to a positive upswing in 2021."

- Marvin Pratt, CEO, Caring Places Management



#### 93

full-time jobs created new memory care beds created for

senior residents

191

#### 35

part-time jobs created







affordable apartment homes created for households earning ≤ 30% AMI



40

## MV Desert Hope

#### Las Cruces, New Mexico

#### **\$3.4 MILLION LOAN**

Clearinghouse CDFI Loan Creates Affordable Apartment Homes for 40 Extremely Low-Income Households

MV Desert Hope was established by the Mesilla Valley Public Housing Authority (MVPHA) to support affordable housing development for low-income individuals. MVPHA owns and/or manages over 2,200 affordable housing units throughout Southern New Mexico.

Clearinghouse CDFI provided \$3.4 million in financing for MV Desert Hope to renovate the Desert Hope Apartments in Las Cruces from 20 market-rate units into 40 affordable apartment homes. These apartments will serve households earning  $\leq$  30% of area median income.

Desert Hope Apartment renovations include a new community plaza and free access for residents to transportation for medical and social service needs. Of the 40 total affordable units, 36 will receive additional rental subsidies via 20-year term housing assistance contracts.

"We wanted to create a living space that would not only be long-lasting for our residents but comfortable for them," said Marcos Montes, Board Chairman of Mesilla Valley Public Housing Authority. "Our goal is to provide safe and affordable housing to our community. This apartment project is providing Permanent Supportive Housing to a population in great need."

- Marcos Montes, Board Chairman of Mesilla Valley Public Housing Authority

## Reimagine

Santa Ana, California

#### **\$10 MILLION LOAN**

#### Clearinghouse CDFI Loan Provides Long-Term, Fixed-Rate Supporting Specialized Senior Care Community

Reimagine is a nonprofit dedicated to the relentless pursuit of possibilities for individuals with disabilities. First established in 1950, Reimagine has served Orange County for 70 years. It provides opportunities for lifelong growth and achievement through child development, continued learning, and health and wellness services.

Clearinghouse CDFI provided \$10 million in financing for Reimagine to purchase and rehabilitate the former Goodwill of OC Fitness Center and its surrounding building into a new learning center. The new facility will serve 300 people daily and offer additional programs for children with disabilities.

Reimagine's expansion is part of a larger collaboration with Goodwill of OC and Riverside Charitable Corporation, a local nonprofit housing developer. This partnership aims to increase and improve overall disability services throughout Southern California.

"The new Reimagine Campus in Santa Ana will revolutionize possibilities and opportunities afforded to individuals with disabilities in Orange County. This comprehensive health, wellness, educational, and adult learning center will be equipped with state of the art technology, a fully customized adapted fitness center, and a physical environment designed specifically for this specific population. I am honored to lead this initiative and deeply thankful to Clearinghouse CDFI for their partnership in making this vision a reality." - Dr. Glenn Motola, PSY.D.







300

individuals with disabilities served daily

#### EXPANDS

services to include programs for disabled children

## Meridian Meadows Senior Community

#### Meridian, Idaho

#### **\$14.7 MILLION LOAN**

Clearinghouse CDFI Loan Provides Long-Term, Fixed-Rate Supporting Specialized Senior Care Community

Meridian Meadows is a new senior living community that provides assisted living and memory care services for residents. It offers physical, emotional, mental, and social support to help seniors transition into a safe and dignified living environment.

Clearinghouse CDFI provided a long-term, fixed rate, permanent \$14.7 million loan for this new facility.

Clearinghouse CDFI's loan allowed Meridian Meadows to help meet the growing need for specialized senior care in Idaho. The new community project includes 24-hour staff support across two wings: a 52-bed skilled nursing facility and a 63-bed assisted living/memory care facility. It also serves both private pay and Medicaid / Medicare residents.

"We were able to close our loan with Clearinghouse CDFI just as COVID-19 was hitting the country. The built-in interest reserve has helped us remain strong as we continue to lease-up resident spaces. Thanks to Clearinghouse CDFI, we are able to focus on what's most important-the care of our residents during this most difficult time."

- Michael Wright, Manager, Treasure Senior Partners (Meridian Meadows Developer)





52 skilled nursing beds 63 assisted living/ memory care beds 24-HR specialized senior care



## **TERRA** Network - Aleutians

Aleutian Islands / Northwest Alaska

#### \$16.25 MILLION NEW MARKETS TAX CREDITS

Clearinghouse CDFI's Tax Credit Allocation Helps Deliver Internet to Alaska's Most Remote & Critically Underserved Native Communities

TERRA Network is a hybrid terrestrial fiber-optic & microwave network under development by General Communication Inc. (GCI). TERRA brings connectivity to some of Alaska's most remote regions-delivering access to healthcare, education, and other critical public resources to more than 45,000 Native Alaskans.

Clearinghouse CDFI provided \$16.25 million New Markets Tax Credits (NMTCs) to GCI for the Aleutian Islands development phase of TERRA Network. Wells Fargo Community Investment Holding, LLC was the project investor.

TERRA Network is 3,300 miles long-further than Seattle to Miami-and includes both overland and undersea fiber. This phase of TERRA Network development will extend the undersea fiber an additional 800 miles along the peninsula from Kodiak to Unalaska. It will serve an additional 14,000 Native Alaskans. Development will create 211 construction jobs and 17 permanent jobs paying salaries averaging 1.6 times the area living wage.

"Thanks to Clearinghouse CDFI, the educational benefits this project will bring to people living in the area is phenomenal. It truly bridges the digital divide–allowing schools access to the Internet and community members to advance their careers through higher education and training courses."

- Jenifer Nelson, Sr. Manager Corporate Communications and Community Engagement for GCI

9



59,000 Native Alaskans served

#### 211

construction jobs created

#### 800 +

mile undersea extension to existing **3,300** mile long network

#### 17

permanent jobs created



## **Clearinghouse CDFI**

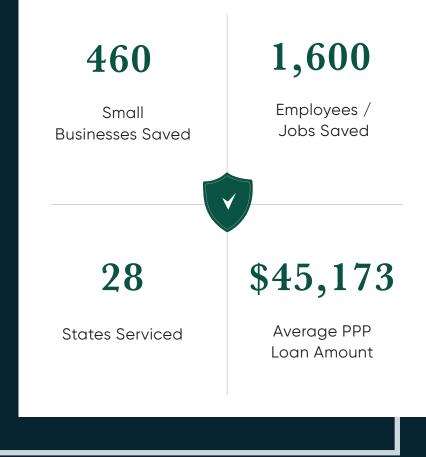
## Paycheck Protection Program

The Paycheck Protection Program (PPP) was created by the SBA in 2020 to help businesses retain employees and maintain operations during the COVID-19 crisis. To administrate this new and continuously evolving program, Clearinghouse CDFI team members came together in a massive undertaking unlike ever before to help small businesses access critically needed capital.



James Sweeney III, DDS / Oasis Dental - Oakland, CA 4 Jobs Saved \$24,087 PPP Loan

## **\$21.24 Million** Total PPP Loans Funded





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## Clearinghouse CDFI's PPP Loans are Helping Small Businesses **Nationwide:**

0

## **63%**

of our PPP borrowers were **minority- or women-owned** businesses.

"Muchas gracias. Ustedes son una institución muy eficiente. Gracias de corazón." – Rosemead, CA Lawrence and everyone was great to work with and hopefully again with another round of PPP loans. It has been really difficult with lockdowns!" – Albuquerque, NM

9

9

9

9

9

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"Thank you for all you do and have done for me and others during this time. I truly appreciate your patience and taking the time to explain things." – Eatonton, GA

"Times have been tough. My husband has been furloughed since March to keep employees on payroll. Thank you for the excellent level of care. It really means a lot to me." – Huntington Beach, CA

## FVLCRUM Funds



#### Striving to Decrease the Racial Wealth Gap



FVLCRUM is an off-balance sheet entity created by Clearinghouse CDFI and strongly aligned with the efforts of the Minority Wealth Commission–a national commission dedicated to the eradication of the racial wealth gap.

FVLCRUM was established to focus solely on creating generational wealth in minority communities by creating sustainable paths to wealth.

#### FOCUS: Minority Owned Businesses

- For-profit Minority Business Owners
- Nonprofits Managed by or Serving Minority Persons
- Benefiting Low-income Persons and Communities

FVLCRUM will invest a combination of equity and debt in lower middle-market minority-owned businesses with a core sector focus of Government Contracting, Healthcare, and Franchising.



#### The FVLCRUM Impact:

- Create Community Ownership
- Enhance Amenities, Services, Infrastructure
- Create Generational Wealth
- Increase Median Incomes

## 2020 Achievements

#### Capital Magnet Fund Program

Awarded \$2 Million from the U.S. Treasury CDFI Fund

 Clearinghouse CDFI will use the award to finance the development of affordable housing, targeting projects which benefit homeless and other disenfranchised populations in CA, AZ, NV, and NM.

#### **Financial Assistance Awards**

#### Awarded **\$650,000** from the U.S. Treasury CDFI Fund

 Clearinghouse CDFI will use the award to increase lending in vulnerable metropolitan areas, with a focus on New Mexico.

Awarded **\$268,750** in Disability Fund - Financial Assistance

 Clearinghouse CDFI will use the award to finance projects assisting individuals with disabilities.

Awarded **\$100,000** in Persistent Poverty Counties -Financial Assistance

 Clearinghouse CDFI will use the award to target financing for projects in counties with poverty rates of 20% or more.

## Awarded - **\$65 MILLION**

In New Markets Tax Credits (NMTC) Allocation

#### Three NMTC Project Closings:







## $\begin{array}{l} Pueblo \ of \ Laguna \ (NM) \\ \label{eq:main_state} \\ \mbox{\$14 \ \mbox{million \ \mbox{mmtc}}} \end{array}$

- For water related infrastructure: sewage, filtration, and piping
- Serves six reservation villages in a highly distressed area and creates **40+ jobs**

Oakland Civic Center (CA) **\$12 MILLION NMTC** 

- Rehabilitation of a cultural and historic landmark that was abandoned for 10 years
- Creates community events/arts space and below-market rents for nonprofits

#### 

- Development of a hybrid terrestrial fiber-optic and microwave network
- Connects Alaska's most remote regions to critical public resources



CCDFI Ranked #41

in Real Leaders <u>Top 150</u> Impact Companies in the **World** 

## Charitable Giving with Purpose



A.C.T. Strand Theater

San Francisco, CA

Clearinghouse CDFI donated **\$120,000** to the nonprofit American Conservatory Theater (A.C.T.) Strand Theater. This theater, located on Mission Street in San Francisco, was previously completely renovated through a combination of Clearinghouse CDFI New Markets Tax Credits and Historic Tax Credits.

#### **Clearinghouse CDFI Contributed**

\$171,982 in Charitable Donations to 30 Recipients:



Clearinghouse CDFI partnered with **Gifts for Good** during the 2020 holiday season to provide quality gifts for our partners and friends. These gifts created a ripple effect of positive **IMPACTS** around the world:

#### 99 Months

of clean drinking water for an individual in the Central African Republic via Water for Good

33 Days of employment for a low-income artisan in Peru

#### 20 Hours

of employment for a refugee woman rebuilding her life in the U.S.

#### **Empowerment Of Women**

full-time employment for 21 Honduran women and scholarship contributions for their children

#### **Clean Drinking Water**

contribution via Charity: Water supporting sustainable, community-owned, water-related projects in developing countries

#### **25 Hours**

of employment to Goodwill of Southern California for CCDFI's holiday gift kitting and shipping

#### **PPE for 13 Essential Workers**

battling the COVID-19 pandemic via Project Hope, including surgical masks, gowns, and gloves

## Our Impact in 2020

#### 3,800 Jobs

created or retained in 2020; **51%** were located in areas of **high unemployment** 

#### **\$49 Million**

in financing to **minority** / **women-owned** or controlled organizations in 2020

#### 1,137 Housing Units

created in 2020; **57%** were designated affordable units

#### \$128 Million

in financing for projects located in **low-income** communities

CCDFI Borrowers Served 1,180,000 Clients/Customers in 2020:

#### 88,000

African American clients in 2020

Latino/Hispanic clients in 2020

237,000

30,000

Native American/ Native Alaskan clients in 2020

## Cumulative Impacts

#### \$1.98 Billion

in cumulative lending since inception

#### 23,000 Jobs

created or retained since inception

2,250 Projects funded since inception

#### 2.8 Million

total clients/ customers served since inception

#### \$593.6 Million

of New Markets Tax Credits allocation deployed since inception

## **Our Partners**

#### **Board of Directors**

**Gary Dunn - CHAIR Banking Consultant** 

Alva Diaz Wells Fargo Bank

Brian M. Riley **Foothills Bank** 

**Chris Walsh** Partners Bank of California

Claudia Lima CIT

David Levy Fair Housing Council of OC

**Glen Pacheco Banking Consultant** 

**Jeff Talpas BBVA USA** 



**Rochelle Mills** Innovative Housing **Opportunities** 

**Kelvin James** Bank of Hope

Lisa Dancsok

Mark Rebal Nano Banc

Pat Neal Neal Estate, Inc.

**Rochelle Mills** Innovative Housing **Opportunities** 

**Robert McAuslan** Western Alliance Bancorporation

Susan Montoya Citizens Business Bank



Arizona Community Foundation



learning from CCDFI.

#### Loan Committee

Glen Pacheco - CHAIR **Banking Consultant** 

**Dino Browne** Las Vegas Urban League

Garv Dunn **Banking Consultant** 

Peter Hill Goldwater Bank, N.A.

Patricia Dixon CalPrivate Bank

**Terrin Enssle** Clearinghouse CDFI

Waheed Karim Banner Bank

Wesley Wolf Wolf & Company, Inc. **66** As a board member, I feel I am makina an impact on underserved communities as we offer innovative/diverse financial products that support the unmet credit needs of core clients. This is especially true during the COVID-19 pandemic when CCDFI acted as "financial first

**Glen Pacheco** 

Banking Consultant

responder" by introducing new products that met the ever arowing and diverse financial needs of its clients.

#### Community / NMTC Advisory Board

**David Levy - CHAIR** Fair Housing Council of OC

Alan Woo Santa Ana Unidos

Andrew Michael Partnerships for Change

**Chris Francis** Visioneering Studios

**Delores Brown** CEDC, Inc.

Gerald Sherman Bar K Management Company

Martina Guilfoil Chattanooga Neighborhood Enterprise

Stanley Tom Valley Small Business Development Corp.

**Tim Johnson** City of Federal Way

The pursuit of serving self is vain and filled with false hope. Far better is the privilege of serving others; bringing glory to God in the process.



**Chris Francis** Visioneering Studios



#### Native American Advisory Board

**Gerald Sherman - CHAIR** Bar K Management Company

**Bob Crothers** Citizen Potawatomi Community Development Corporation

David Murray Dexafit Tempe

Jackson Brossy Native CDFI Network

Karlene Hunter Native American Natural Foods

**Shawn Nelson** Father Sky & Mother Earth ART

**Stephanie Cote** Oweesta Corporation It has been an honor to serve on the Clearinghouse CDFI Native Advisory Board and to watch the impact that Clearinghouse has had and continues to have in Native American Country. Cleard



Karlene Hunter Native American Natural Foods

have in Native American Country. Clearinghouse has done wonderful things for Native Americans to help them become self-sufficient. I'm proud to be a small part of this wonderful organization.

#### Arizona Investment Committee

Andrew W. Gordon - CHAIR Clearinghouse CDFI

**Cyndi Franke-Hudson** Wells Fargo Bank

**Edward Celaya** ASU Diversity Council

**Esperanza Martinez** National Bank of Arizona **Kevin Halloran** CIT

**Lisa Van Ella** Foothills Bank

**Terrin Enssle** Clearinghouse CDFI

**Tim R. Bruckner** Western Alliance Bank



**Lisa Van Ella** Foothills Bank

**66** The integrity and dedication of the Clearinghouse CDFI team is evident throughout the organization. It's an honor and a privilege to be part of a group so dedicated to improving the lives of others in our communities.

#### Arizona Board of Advisors

Andrew W. Gordon - CHAIR Clearinghouse CDFI

**Cody Williams** Maricopa County Justice Courts

Craig K. Williams Snell & Wilmer LLP

David Castillo Native Community Capital

Douglas Bystry Clearinghouse CDFI

**Elisa de la Vara** Arizona Community Foundation

Jonathan Koppell ASU Watts College of Public Service and Community Solutions

**Ken Burns** Arizona Commerce Authority

**Paul T. Hickman** Arizona Bankers Association

**Tim R. Bruckner** Western Alliance Bank



Ken Burns Arizona Commerce Authority

In this very challenging year, the work of Clearinghouse CDFI has become more important than ever. I'm proud to support this organization that is making a difference in the lives of Arizonans.

#### Asset Review Committee

**Glen Pacheco - CHAIR** Banking Consultant

**David Sharp** Pacific Western Bank **Mark Rebal** Nano Banc

**Elsa Monte** Pacific Western Bank

John Marder RMA of Orange County

Clearinghouse CDFI has become a National leader

in community finance and I

am proud of having had a

small role in its evolution.

Clearinghouse CDFI has

**Melinda Costa** Wells Fargo Bank

Wilson Mach First General Bank

**Elsa Monte** Pacific Western Bank

played an important role in the growth of many CRA professional careers, mine included; and in the development of their institution's successful Community Development programs. Thank you for all the memories and thank you for being a great advocate for community and economic development. Never before has the need been so great for organizations like the Clearinghouse CDFI, which provides low income individuals and disadvantaged communities with affordable financing.



Craig Kardokus

First Foundation Bank

It's an honor to be part of the organization and to see firsthand the positive impacts that the Clearinghouse CDFI has on people's lives.

#### **ALCO** Committee

**Brian M. Riley - CHAIR** Foothills Bank **Michael Solomon** Charles Schwab Bank

Craig Kardokus First Foundation Bank Salida Pande State Bank of India

**David Levy** Fair Housing Council of OC **Steve Herman** California Bank & Trust (Zions)

#### **Outreach Committee**

**Susan Montoya - CHAIR** Citizens Business Bank

**Arturo Pérez** U.S. Bank **Barbara Boone** Western Alliance Bank

Bruce Gumbiner Cathay Bank

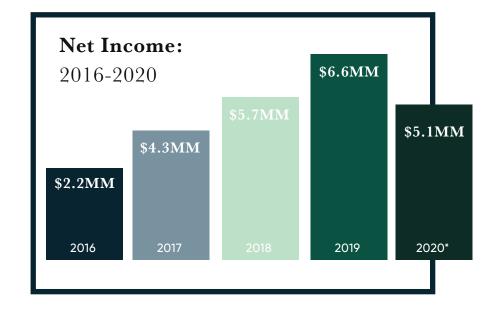


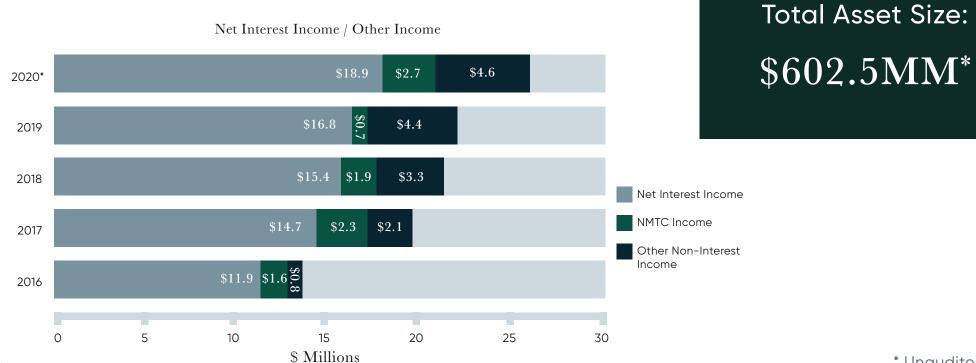
Year in and year out Clearinghouse CDFI show themselves to be a superior partner in deploying capital for needed community development projects across the country. I'm glad to do what I can to help with their outreach efforts.

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# Greatness is often measured by one's response to adversity.

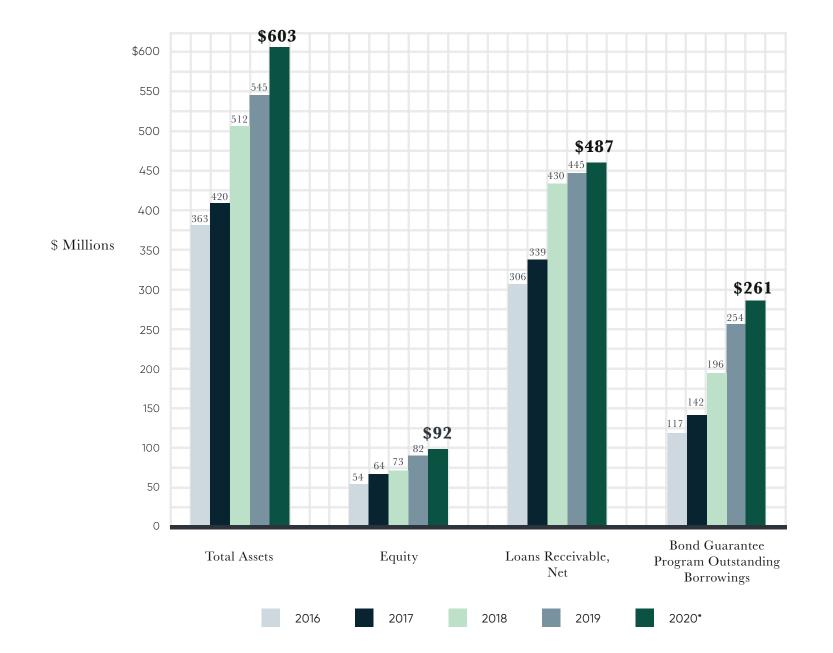
## 2020 Financials





\* Unaudited

## Selected Financial Highlights: 2016 - 2020



CIT Bank OneWest Bank CLASS A INVESTOR	CLASS A INVESTOR CLASS C INVESTOR CLASS C INVESTOR NMTC INVESTOR LENDER	CLASS A INVESTOR	CLASS A INVESTOR CLASS C INVESTOR CLASS C INVESTOR LENDER	Western Alliance Bank* Member FDIC, CLASS A INVESTOR	CLASS A INVESTOR	CLASS A INVESTOR LENDER
CLASS A INVESTOR LENDER	ARIZONA COMMUNITY FOUNDATION CLASS A INVESTOR	Commonwealth Business Bank CLASS A INVESTOR	<b>Bank of Hope</b> CLASS A INVESTOR	CLASS A INVESTOR	CLASS A INVESTOR LENDER	<b>BBVA</b> CLASS A INVESTOR
LAPITAL BANK CLASS A INVESTOR	CLASS A INVESTOR LENDER	CLASS A INVESTOR	Foothills Bank Deterior of Glacier Bank Deterior of Glacier Bank Deterior Bank Deterior Bank	Class a investor Lender	Kuther Burbank <sup>*</sup> Savings Class a investor	CLASS A INVESTOR
EAST WEST BANK CLASS A INVESTOR	CLASS A INVESTOR LENDER	Mechanics Bank. Uters hadronique Matter	CLASS A INVESTOR	CLASS A INVESTOR	CLASS A INVESTOR	CLASS A INVESTOR
FINANCIAL GROUP® BANKING WEALTH INSURANCE CLASS A INVESTOR	CLASS A INVESTOR LENDER	BRIDGEVIEW BANK GROUP	CLASS C INVESTOR LENDER	CTBC BANK	FIRST REPUBLIC BANK Marks privilege to serve you" CLASS C INVESTOR	<b>Goldman</b> NMTC INVESTOR
DOPPY BANK	LENDER	<b>EINDER</b>	Capital for Communities- Opportunities for People*	Ου	ır Suppo	rters

CLASS A INVESTOR NMTC INVESTOR LENDER	CITY NATIONAL BANK	CLASS A INVESTOR DEPOSITOR	COMERICA BANK	CHASE CLASS A INVESTOR	PACIFIC WESTERN BANK CLASS A INVESTOR LENDER	CLASS A INVESTOR DEPOSITOR LENDER
CLASS A INVESTOR	CLASS A INVESTOR	CLASS A INVESTOR	BANK OF AMERICA 🌮 CLASS A INVESTOR LENDER	CLASS A INVESTOR	CLASS A INVESTOR	State Bank of India (Colifornia) CLASS A INVESTOR LENDER
First General Bank 大通銀行 CLASS A INVESTOR	BOSTON PRIVATE • COMMUNITY INVESTMENT • CLASS A INVESTOR	CLASS & INVESTOR	COMMERCEWEST BANK Bank on The Difference CLASS A INVESTOR	CLASS A INVESTOR LENDER	Shakopee Mdewakanton Sioux Community CLASS A INVESTOR	CLASS A INVESTOR CLASS CINVESTOR LENDER
CLASS A INVESTOR LENDER	CLASS A INVESTOR	NORTHERN TRUST CLASS A INVESTOR	Arizona Business Bank COBIZ Financial CLASS A INVESTOR	CLASS A INVESTOR	BMO CLASS A INVESTOR	Count on more. CLASS A INVESTOR
Commercial Banking NMTC INVESTOR	F&MBANK DEPOSITOR	EUPHO PROFE ELPHON PROFE ELPHONE PROFE Foundation LENDER	DEPOSITOR	LENDER BGP QUALIFIED ISSUER	FHLBank San Francisco	Calvert Impact Capital <sup>®</sup>

THANK YOU FOR YOUR OUTSTANDING PARTNERSHIP AND SUPPORT!

## Our People

EXECUTIVE TEAM

**Douglas J. Bystry** President / CEO

Andrew W. Gordon Arizona Market President

Jay Harrison Chief Investment Officer

Kathy Bonney Chief Administrative Officer

Kristy Ollendorff Chief Credit Officer

**Terrin Enssle** Chief Financial Officer

Yves M. Mombeleur Chief Fund Officer Alanna Smith Director of Marketing

Amanda Virrey Commercial Loan Processing Manager

Benjamin Allen Impact Data Analyst/System Lead

Brian Sagert Community Development Officer

**Cesar Plascencia** Public Affairs Officer

**Chris McMartin** Opportunity Fund Manager

**Colin Wegener** Assistant Controller

**Debra Kramer** Construction Loan Specialist Manager

Ferduesi Ahmed CRE Portfolio Loan Analyst

#### Gabriella Brusseau

Receptionist / Office Admin.

**Guy Krikorian** Controller

**Jatin Mehta** Sr. Accountant

**Justin Merlette** Assistant Loan Servicing Manager

**Kennedy Sandoval** Loan Production Assistant / Jr. BDO

Lacey Dixon Commerical Loan Funder/Admin. Assistant

Lauren McDonald Commercial Loan Funder

Lawrence Chavez New Mexico Market Representative

**Lorey Louie** Portfolio Analyst

#### Lundi Chea

NMTC Asset & Compliance Manager

**Mai Ha** Impact Manager

Melissa Johnson Director of Loan Operations

Michelle Taylor Loan Servicing Manager

Natasa Radosavljevic Marketing Specialist

Randy Dixon

Sr. Small Business Underwriter

**Ricky Ha** NMTC Staff Accountant

**Roscelle Shands** 

Commercial Loan Funding Manager

Sophia Barcelo

Loan Servicing Specialist

#### Clearinghouse CDFI Welcomes Executive Team Members:

#### Taylor Lajoie

Construction Disbursement Specialist

**Ted Chien** Underwriting Manager

#### AFFORDABLE HOUSING CLEARINGHOUSE

Brenda J. Rodriguez AHC Executive Director

#### Helen Tran

HUD Certified Housing Counselor

#### Janell Abarca

HUD Certified Housing Counselor

Shipra Bhatia Programs Coordinator

#### Yves M. Mombeleur Chief Fund Officer



Mr. Mombeleur heads the CCDFI FVLCRUM Fund partnership. He has a diverse background in community development, brand risk management, operations, diversity/inclusion initiatives, and business development. He is an expert facilitator with a community awareness critical to advancing CRA/CSR. Mr. Mombeleur holds an MBA from Lake Forest Graduate School of Management and Jurisprudence from Loyola University Chicago School of Law.

#### Kathy Bonney Chief Administrative Officer



Ms. Bonney is responsible for the operation and administration of the corporation. She oversees Human Resources, CSR, technology, and compliance. She also manages investor relations, including shareholders, creditors, and New Markets Tax Credits participants. Ms. Bonney earned a Master's Certification in Human Resources from Cornell University and a Master Certificate in Business Management from Master Class Management. "Yves Mombeleur brings a wealth of experience and talent to Clearinghouse CDFI. He understands our mission, real estate and nonprofit lending, banking and CRA. Yves has embraced the challenge of leading FVLCRUM and our goal to reduce the minority wealth gap in this country. He is a strong addition to our executive team."

 Douglas J. Bystry CCDFI President/CEO

"Kathy Bonney has played an integral role in our growth and success over the past 17 years. With many responsibilities, demonstrating strong initiative and drive, she has certainly earned this corporate promotion. Clearinghouse CDFI is truly fortunate to have Kathy's unique perspective and strong presence on our executive team."

 Douglas J. Bystry CCDFI President/CEO

#### Arizona

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#### California

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#### Nevada

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